

# Public Document Pack

## **Argyll and Bute Council** **Comhairle Earra-Ghàidheal Agus Bhòid**

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4 September 2023

### **SUPPLEMENTARY PACK 1**

**MID ARGYLL, KINTYRE & THE ISLANDS AREA COMMITTEE - ON A HYBRID BASIS BY MICROSOFT TEAMS AND IN THE COUNCIL CHAMBERS, KILMORY on WEDNESDAY, 6 SEPTEMBER 2023 at 10:30 AM**

I enclose herewith an updated **item 3 (MINUTE OF PREVIOUS MEETING)**, an updated **item 6 (AREA PERFORMANCE REPORT – FQ1 2023/24)**. Please disregard the ones previously issued. Also enclosed is **item 9 (PLAY PARK ENGAGEMENT – UPDATE REPORT)** which was marked to follow on the Agenda for the above meeting.

Douglas Hendry  
Executive Director

### **UPDATED ITEM(S) AND ITEM TO FOLLOW**

- 3. MINUTE OF THE MID ARGYLL, KINTYRE AND THE ISLANDS AREA COMMITTEE HELD ON 7 JUNE 2023 (Pages 3 - 10)**
- 6. AREA PERFORMANCE REPORT - FQ1 2023/24 (Pages 11 - 48)**  
Report by Executive Director with responsibility for Customer Support Services
- 9. PLAY PARK ENGAGEMENT - UPDATE REPORT (Pages 49 - 56)**  
Report by Executive Director with responsibility for Roads and Infrastructure Services

## **Mid Argyll, Kintyre & the Islands Area Committee**

Councillor John Armour

Councillor Garret Corner (Chair)

Councillor Tommy MacPherson

Councillor Dougie Philand

Councillor Jan Brown

Councillor Robin Currie (Vice-Chair)

Councillor Dougie McFadzean

Councillor Alastair Redman

Shona Barton, Governance Manager

Contact: Lynsey Innis, Senior Committee Assistant - 01546 604338

**MINUTES of MEETING of MID ARGYLL, KINTYRE & THE ISLANDS AREA COMMITTEE held in  
the ON A HYBRID BASIS BY MICROSOFT TEAMS AND IN THE COUNCIL CHAMBERS,  
KILMORY, LOCHGILPHEAD  
on WEDNESDAY, 7 JUNE 2023**

**Present:** Councillor Garret Corner (Chair)

Councillor John Armour	Councillor Dougie McFadzean
Councillor Jan Brown	Councillor Douglas Philand
Councillor Robin Currie	Councillor Alastair Redman
Councillor Tommy MacPherson	

**Attending:** Shona Barton, Governance Manager  
Simon Easton, Education Manager  
Rosie MacKay, Education Manager  
Mark Calder, Project Manager  
Kirsty McLuckie, Community Development Officer  
Anna Watkiss, Senior Planning Development Officer  
Kim Fletcher, Depute Head Teacher, Campbeltown Grammar School  
Stephen Harrison, Head Teacher, Islay High School  
Jay Helbert, Head Teacher, Lochgilphead High School  
Neil McKnight, Head Teacher, Tarbert Academy  
Lucy Blake, Head Teacher, Clachan Primary School, Achahoish Primary School and Gigha Primary  
Maureen MacDonald, Head Teacher, Bowmore Primary School  
Kristin Gillies, Head of Strategic Planning, Performance and Technology, Argyll and Bute HSCP

**1. APOLOGIES FOR ABSENCE**

The Chair welcomed everyone to the meeting.

Apologies were received on behalf of Councillor Donald Kelly.

**2. DECLARATIONS OF INTEREST**

Councillor Jan Brown declared a non-financial interest in agenda item 13 (Supporting Communities Fund 2023/24) on the basis that she works alongside one of the applicants, Community Cycle Ardrishaig. She advised that she did not consider the connection to be significant and as such would remain in the meeting and take part in discussion and decision on this item.

**3. MINUTE OF THE MID ARGYLL, KINTYRE AND THE ISLANDS AREA COMMITTEE HELD ON 1 MARCH 2023**

The Minute of the meeting of the Mid Argyll, Kintyre and the Islands Area Committee, held on 1 March 2023, was approved as a correct record.

**4. PUBLIC QUESTION TIME**

There were no public questions submitted.

**5. CAMPBELTOWN GRAMMAR SCHOOL ATTAINMENT REPORT**

The Committee heard from Ms Fletcher, Depute Head of Campbeltown Grammar School, who picked out some highlights from the school report which had been provided to Members. The report included information on S3 ACEL in literacy and numeracy and Gaelic; the pass rates of National qualifications and the Insight dashboard. Information in relation to wider achievement qualifications; equity and attainment and Pupil Equity Funding was also provided.

**Decision:**

The Mid Argyll, Kintyre and the Islands Area Committee thanked Ms Fletcher for her informative presentation and noted the contents of the report and information provided.

(Reference: Report by Executive Director with responsibility for Education, dated 7 June 2023, submitted)

Councillor Philand joined the meeting during discussion of agenda item 4 (Campbeltown Grammar School Attainment Report).

**6. ISLAY HIGH SCHOOL ATTAINMENT REPORT**

The Committee heard from Mr Harrison, Head Teacher of Islay High School, who picked out some highlights from the school report which had been provided to Members. The report included information on S3 ACEL in literacy and numeracy; the pass rates of National qualifications and the Insight dashboard. Information in relation to wider achievement qualifications; equity and attainment and Pupil Equity Funding was also provided.

**Decision:**

The Mid Argyll, Kintyre and the Islands Area Committee thanked Mr Harrison for his informative presentation and noted the contents of the report and information provided.

(Reference: Report by Executive Director with responsibility for Education, dated 7 June 2023, submitted)

**7. LOCHGILPHEAD HIGH SCHOOL ATTAINMENT REPORT**

The Committee heard from Mr Helbert, Head Teacher of Lochgilphead High School, who picked out some highlights from the school report which had been provided to Members. The report included information on S3 ACEL in literacy and numeracy; the pass rates of National qualifications and the Insight dashboard. Information in relation to wider achievement qualifications; equity and attainment and Pupil Equity Funding was also provided.

**Decision:**

The Mid Argyll, Kintyre and the Islands Area Committee thanked Mr Helbert for his informative presentation and noted the contents of the report and information provided.

(Reference: Report by Executive Director with responsibility for Education, dated 7 June 2023, submitted)

#### **8. TARBERT ACADEMY ATTAINMENT REPORT**

The Committee heard from Mr McKnight, Head Teacher of Tarbert Academy, who picked out some highlights from the school report which had been provided to Members. The report included information on S3 ACEL in literacy and numeracy; the pass rates of National qualifications and the Insight dashboard. Information in relation to wider achievement qualifications; equity and attainment and Pupil Equity Funding was also provided.

##### **Decision:**

The Mid Argyll, Kintyre and the Islands Area Committee thanked Mr McKnight for his informative presentation and noted the contents of the report and information provided.

(Reference: Report by Executive Director with responsibility for Education, dated 7 June 2023, submitted)

#### **9. PRIMARY AREA ATTAINMENT REPORT: MID ARGYLL, KINTYRE AND THE ISLANDS (MAKI)**

The Committee gave consideration to a report and a presentation which provided a range of key information about primary school provision in the Mid Argyll, Kintyre and the Islands area during the school session August 2022 to June 2023 and reported the National collection of attainment and achievement data from June 2022.

##### **Decision**

The Mid Argyll, Kintyre and the Islands Area Committee considered and noted the report.

(Reference: Report by Executive Director with responsibility for Education dated May 2022, submitted)

Having noted the commitments of officers in attendance, the Chair advised that it was his intention to vary the order of business to take the following agenda items out of sequence. The order in which they are minuted, is the order in which discussion took place.

#### **10. HSCP ANNUAL PERFORMANCE REPORT 2022-2023**

Consideration was given to the HSCP Annual Performance Report for 2022-23. The report detailed how the HSCP had performed and also provided progress updates on how they have improved and adapted services which are fit for the future.

##### **Decision**

The Mid Argyll, Kintyre and the Islands Area Committee considered and noted the contents of the report.

(Reference: Report by Chief Officer, Argyll and Bute HSCP, submitted)

#### **11. AREA PERFORMANCE REPORT - FQ4 2022/23**

Consideration was given to the Area Performance Report for financial quarter 4 of 2022/23 (January to March 2023) which illustrated the agreed performance measures for the period.

##### **Decision**

The Mid Argyll, Kintyre and the Islands Area Committee:-

1. noted and considered the performance and supporting commentary as presented;
2. agreed that upon receipt of the Quarterly Performance Report, the Area Committee contact either the Responsible Named Officer or Sonya Thomas with any queries; and
3. noted that work was ongoing and to respond to Sonya Thomas with requests or comments regarding the layout and format of the Performance Report.

(Reference: Report by Executive Director with responsibility for Customer Support Services, dated 7 June 2023, submitted)

#### **12. CEMETERY PROVISION AND MAINTENANCE**

Following on from discussion at their previous meeting and having noted that the Cemetery Asset report was considered by the Environment, Development and Infrastructure Committee in March 2023, the Committee gave consideration to a report which highlighted the relevant information for the Mid Argyll, Kintyre and the Islands area.

##### **Decision**

The Mid Argyll, Kintyre and the Islands Area Committee endorsed the content of the report.

(Reference: Report by Executive Director with responsibility for Roads and Infrastructure Services, dated 7 June 2023, submitted)

#### **13. ROADS AND INFRASTRUCTURE SERVICES UPDATE**

The Committee gave consideration to a report which provided links to the recent activities of Roads and Infrastructure Services.

##### **Decision**

The Mid Argyll, Kintyre and the Islands Area Committee considered and noted the contents of the report.

(Reference: Report by Executive Director with responsibility for Roads and Infrastructure Services, dated 7 June 2023, submitted)

## 14. SUPPORTING COMMUNITIES FUND 2023/24

Consideration was given to a report which detailed recommendations for the award of the Council's Supporting Communities Fund (SCF) for the 2023/24 round of funding that had been made available for distribution by Council to organisations in the Mid Argyll, Kintyre and the Islands area.

### Decision

The Mid Argyll, Kintyre and the Islands Area Committee agreed that the 18 applications, marked as 'Award' within Appendix 1 of the report, are awarded funding from the Supporting Communities Fund totalling £38,425, as follows:

Ref	Applicant	Recommendation	Amount Requested	Award 2023/24
1	*Bute Advice Centre - MAKI project	Award	£2,500.00	£2,500.00
2	**Community Cycling Ardrishaig	Award	£2,496.54	£2,496.54
3	South Kintyre Development Trust	Award	£2,500.00	£2,500.00
4	Templar Arts & Leisure Centre	Award	£2,500.00	£2,500.00
5	Kintyre Sea Sports Campbeltown Regatta	Award	£500.00	£500.00
6	**Kintyre Recycling Limited - Bike Project	Award	£2,000.00	£2,000.00
7	**Isle of Gigha Heritage Trust	Award	£1,973.00	£1,973.00
8	Islay Community Council	Award	£2,500.00	£2,500.00
9	*Islay & Jura Community Enterprise	Award	£2,500.00	£2,500.00
10	KADAS (Kintyre Alcohol and Drugs Advisory Service)	Award	£2,500.00	£2,500.00
11	Mid Argyll Community Enterprise Ltd (MACPOOL)	Award	£2,400.00	£2,400.00
12	Campbeltown and District Juvenile Football Association	Award	£2,390.00	£2,390.00
13	Inspire Inveraray	Award	£2,500.00	£2,500.00
14	Ardrishaig KGV Community Park Association	Award	£2,500.00	£2,500.00
15	Campbeltown Brass Band	Award	£2,500.00	£2,500.00
16	Achnamara Village Hall Committee	Partial award	£2,400.00	£1,388.49
17	**Furnace Community SCIO	Partial award	£2,470.50	£1,388.49
18	Lochgair Association	Partial award	£1,522.00	£1,388.48
19	Craignish Village Hall (Arts Programme)	No award	£2,500.00	£0.00
20	Ardrishaig Parent and Toddler group	No award	£2,400.00	£0.00
21	Lochgilphead Free Church of Scotland	No award	£2,500.00	£0.00
22	MacTaggart Youth & Families Outreach Service	No award	£2,500.00	£0.00
23	Lochgilphead Community Council	No award	£2,500.00	£0.00
24	Kilberry 1821 Charitable Trust	No award	£2,500.00	£0.00

25	Greater Kilmeny Community Group	No award	£2,500.00	£0.00
26	Meadows under fives	No award	£2,500.00	£0.00
27	Tayvallich Community Company	No award	£2,500.00	£0.00
28	Ballygrant Hall Association	No award	£2,500.00	£0.00
29	The Community Bureau	No award	£2,500.00	£0.00
30	Friends of Succoth Ward	No award	£1,500.00	£0.00
31	The South Kintyre Seniors Forum	No award	£2,500.00	£0.00
32	Dochas Carers Centre	No award	£1,974.00	£0.00
33	South Islay Development	No award	£2,000.00	£0.00
34	Inveraray Highland Games	No award	£2,500.00	£0.00
35	Campbeltown Old Pals	No award	£2,500.00	£0.00
36	Tarbert Women's Football Club	No award	£605.00	£0.00
37	19th Argyll Scout Group	No award	£2,500.00	£0.00
38	West Kintyre Promotions CIC	No award	£2,500.00	£0.00
39	Inveraray Senior Citizens Committee	No award	£1,899.00	£0.00
40	Tayinloan Villagers Association	No award	£2,500.00	£0.00
41	Rhinns Playing Fields Association	No award	£2,500.00	£0.00
42	Campbeltown Christmas Lights	No award	£2,500.00	£0.00
43	Carr Gomm	No award	£625.00	£0.00
44	Keeping it Local CIC	No award	£2,500.00	£0.00
	<b>TOTAL</b>		<b>£99,155.04</b>	<b>£38,425.00</b>

(Reference: Report by Chief Executive, dated 7 June 2023, submitted)

Councillors Jan Brown and Tommy MacPherson left the meeting during discussion of agenda item 13 (Supporting Communities Fund 2023/24).

## 15. **TARBERT AND LOCHGILPHEAD REGENERATION FUND - PROJECTS UPDATE**

The Committee gave consideration to a report which provided an update on the 6 projects from the Tarbert and Lochgilphead Regeneration Fund, and included information on the recently completed and remaining ongoing projects.

### **Decision**

The Mid Argyll, Kintyre and the Islands Area Committee noted the progress made with the projects as detailed within the report.

(Reference: Report by Executive Director with responsibility for Development and Economic Growth, dated 7 June 2023, submitted)

## 16. **MID ARGYLL, KINTYRE AND THE ISLANDS AREA COMMITTEE WORKPLAN**

The Committee gave consideration to the Area Committee workplan for future meetings.

### **Decision**



The Mid Argyll, Kintyre and the Islands Area Committee considered and noted the contents of the workplan.

(Reference: Area Committee Workplan, dated 7 June 2023, submitted)

**17. WHITE HART HOTEL: DANGEROUS BUILDING**

A report advising of actions taken by the Council's Building Standards service in respect of the former White Hart Hotel, Main Street, Campbeltown was before the Committee for noting.

Councillor Dougie Philand moved that this item be brought back to the next meeting of the Area Committee as a substantive item for discussion. With no one otherwise minded, this became the decision of the Committee.

**Decision**

The Mid Argyll, Kintyre and the Islands Area Committee agreed that this report be brought as a substantive item to their next meeting on 6 September 2023.

(Reference: Report by Executive Director with responsibility for Regulatory Services, dated 7 June 2023, submitted)

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**ARGYLL AND BUTE COUNCIL****MID-ARGYLL, KINTYRE AND  
THE ISLANDS AREA  
COMMITTEE****CUSTOMER SUPPORT SERVICES****6 SEPTEMBER 2023**

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**AREA PERFORMANCE REPORT – FQ1 2023/24**

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**1.0 BACKGROUND**

- 1.1 This paper presents the Area Performance Report for Financial Quarter 1 2023/24 (April to June 2023) and illustrates the agreed performance measures.
- 1.2 The features of the Performance Report are as follows:-
- Indicators are grouped by Corporate Outcome.
  - The data table for each indicator is coded to identify the level of reporting.
    - Area level measures are blue
    - Council level measures are grey
    - COI measures are white
  - Each indicator details the
    - Target, Actual and Performance status (Green / Red / No Target) for the current and three previous financial quarters.
    - Commentary for the current financial quarter only.
    - Narrative explaining the performance trend e.g. This indicator is above Target and performance has improved since the last reporting period.
    - Where appropriate a Performance Trend Line has been added.
    - The name of the Responsible Officer.
    - Where possible performance is presented at both Area and Council level.
- 1.3 The commentary for each indicator helps ‘Tell Our Story’ and enables Elected Members to put the performance data into perspective and understand if an issue is local in nature or should be escalated up to a Strategic Committee.
- 1.4 To improve the response to performance queries, it is requested that either the Responsible Named Officer or Sonya Thomas are contacted once the Quarterly Performance Report is received with any queries. This should enable some queries being resolved or clarified prior to the Area Committee meeting, and therefore being carried forward as Actions at a subsequent meeting.
- 1.5 As part of our improvements to performance reporting and making best use of the digital technology available to us, officers have developed new, online scorecards for members to view performance data. These were well received by members at a recent seminar and will be made available, as requested, for the December Area Committees, with training provided in advance.

## **2.0 RECOMMENDATIONS**

2.1 It is recommended that the Area Committee –

- a) Notes and considers the performance and supporting commentary as presented.
- b) Upon receipt of the Quarterly Performance Report the Area Committee contact either the Responsible Named Officer or Sonya Thomas with any queries.
- c) Note that work is ongoing and to respond to Sonya Thomas with requests or comments regarding the layout and format of the Performance Report.

## **3.0 IMPLICATIONS**

3.1	Policy	All of the indicators in this report are based on agreed Council policy.
3.2	Financial	All indicators with financial implications are actively managed through agreed budget monitoring processes.
3.3	Legal	All appropriate legal implications are complied with.
3.4	HR	All HR implications are actively managed through agreed Wellbeing and Management monitoring processes.
3.5	Fairer Scotland Duty	See below.
3.5.1	Equalities	All activities comply with Equal Opportunities/Fairer Scotland Duty policies and obligations.
3.5.2	Socio-economic Duty	All activities comply with the council's socio-economic duty.
3.5.3	Islands Duty	All activities comply with the council's islands duty.
3.6	Climate Change	The Council is committed to working towards net zero.
3.7	Risk	Without this information Elected Members are less informed of activities within their area.
3.8	Customer Service	All activities with customer feedback or insight are rigorously monitored for improvement.

**Kirsty Flanagan, Executive Director with responsibility for Customer Support Services**

**Jane Fowler  
Head of Customer Support Services  
23 August 2023**

For further information, please contact:  
Sonya Thomas

Organisation Development Officer - Performance and Improvement  
Customer Support Services  
01546 604454

Appendix 1: FQ1 2023/24 MAKI Performance Report

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## All Areas

### FQ1 2023/24 Overall Performance Summary

The information presented is a summary of the agreed measures.

Unless stated otherwise, performance is presented at both Area and Council-wide levels.

The measures show the performance against target for the current and previous three reporting periods with an explanation of performance trend.

The data table for each indicator is colour coded to identify the level of reporting:

- Area level measures are blue.
- Council level measures are grey.
- Corporate Outcome Indicators (COIs) are white.

Where appropriate a Trend Line has been added to illustrate movement in 'Actual' over the reporting period.

## Corporate Outcome No.1 – People live active, healthier and independent lives

### COI – Maximise distribution of Scottish Welfare Fund

This indicator is a Corporate Outcome Indicator that is reported quarterly. The performance presented is Council-wide only.

Reporting Period	Target	Actual	Status
FQ1 2022/23	95.3%	87.5%	Red
FQ2 2022/23	95.3%	115.1%	Green
FQ3 2022/23	95.3%	129.2%	Green
FQ4 2022/23	95.3%	144.0%	Green
FQ1 2023/24	95.3%	112.9%	Green

Performance in FQ1 has exceeded the target and actual has decreased since the last reporting period.

#### FQ1 Comment

From 1 April 2023 to 30 June 2023 our Scottish Welfare Fund (SWF) spend is £129,456 which is £14,886 higher than our profiled quarterly amount. The total allocation for SWF this financial year is £458,284. Applications have remained consistent during this first quarter and we are carefully monitoring application numbers to decide whether priority levels require to be changed.

Responsible person: Fergus Walker

## Corporate Outcome No.1 – People live active, healthier and independent lives

### COI – Percentage of clients satisfied that they are better able to deal with their financial problems following our support and intervention

This indicator is a Corporate Outcome Indicator that is reported quarterly. The performance presented is Council-wide only.

Reporting Period	Target	Actual	Status
FQ1 2022/23	100%	100%	Green
FQ2 2022/23	100%	100%	Green
FQ3 2022/23	100%	100%	Green
FQ4 2022/23	100%	95%	Red
FQ1 2023/24	100%	100%	Green

This indicator for FQ1 has met the target and performance has increased since the last reporting period.

#### FQ1 Comment

20 questionnaires were issued; 16 questionnaires returned but 2 did not answer this question. 14 that expressed an opinion agreed that they were satisfied.

Responsible person: Lee Roberts

## Corporate Outcome No.2 – People live in safer and stronger communities

### Number of parking penalty notices issued – Mid Argyll, Kintyre and Islay

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	44	No target	
FQ2 2022/23	No target	64	No target	
FQ3 2022/23	No target	8	No target	
FQ4 2022/23	No target	36	No target	
FQ1 2023/24	No target	51	No target	

The indicator for FQ1 shows the number of parking penalty notices has increased since the last reporting period.

#### FQ1 Comment

Warden often assisting with necessary tasks in other areas i.e. cash collection in OLI and cannot patrol area as often as we would like.

Responsible person: Hugh O'Neill

### Number of parking penalty notices issued – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	2,043	No target	
FQ2 2022/23	No target	2,124	No target	
FQ3 2022/23	No target	1,343	No target	
FQ4 2022/23	No target	1,332	No target	
FQ1 2023/24	No target	1,816	No target	

This indicator for FQ1 shows the number of parking penalty notices has increased significantly since the last reporting period.

#### FQ1 Comment

H&L currently recruiting one warden and requiring assistance from other areas. OLI requiring assistance from other areas for cash collection duties.

Responsible person: Hugh O'Neill

## Corporate Outcome No.2 – People live in safer and stronger communities

### Car parking income to date – Mid Argyll, Kintyre and Islay

Performance is presented cumulatively for both Area and Council-wide levels. For individual car parks, the income is presented on a quarterly basis.

Reporting Period	Target (Cumulative)	Actual (Cumulative)	Status
FQ1 2022/23	£16,057	£15,541	Red
FQ2 2022/23	£40,065	£39,813	Red
FQ3 2022/23	£52,075	£61,366	Green
FQ4 2022/23	£63,673	£66,911	Green
FQ1 2023/24	£16,315	£19,706	Green

This indicator for FQ1 shows the cumulative amount of income collected has exceeded the cumulative target. There is no performance trend as this data is cumulative.

#### FQ1 Comment

Over-recovery of income collected is likely due to the popularity of Inveraray as a tourist destination.

Responsible person: Hugh O'Neill

Actual quarterly income collected in Mid Argyll, Kintyre and Islay during FQ4 and FQ1.

Car Park Location	FQ4 Actual	FQ1 Actual
Fisher Row, Inveraray	£1,006	£1,826
The Avenue, Inveraray	£2,637	£3,515
Front Street and Toilets, Inveraray	£1,894	£13,087
Lorne Street, Lochgilphead	£9	£1,162
MAKI (parking permits)	£0	£116
Total	£5,545	£19,706

## Car parking income to date – Argyll and Bute

Performance is presented cumulatively for both Area and Council-wide levels.

Reporting Period	Target (Cumulative)	Actual (Cumulative)	Status
FQ1 2022/23	£250,661	£165,678	Red
FQ2 2022/23	£625,430	£491,453	Red
FQ3 2022/23	£812,919	£709,585	Red
FQ4 2022/23	£993,968	£817,788	Red
FQ1 2023/24	£234,056	£253,705	Green

This indicator for FQ1 shows the cumulative amount of income collected has exceeded the cumulative target. There is no performance trend as this data is cumulative.

### FQ1 Comment

Overall parking income is performing well – the team have had a vacancy since March 2023. An offer of employment has been made, which will see the team return to full staffing.

Responsible person: Hugh O’Neill

## Corporate Outcome No.2 – People live in safer and stronger communities

### Dog fouling – total number of complaints – Mid Argyll, Kintyre and Islay

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	26	No target	
FQ2 2022/23	No target	19	No target	
FQ3 2022/23	No target	15	No target	
FQ4 2022/23	No target	26	No target	
FQ1 2023/24	No target	32	No target	

This indicator for FQ1 shows the number of dog fouling complaints has increased since the last reporting period.

#### FQ1 Comment

There were 32 dog fouling complaints received this quarter for the MAKI area, this was broken down to Mid Argyll 15, Kintyre 8 and Islay 9. The Warden service will continue to patrol and monitor these areas as and when they can.

Responsible person: Tom Murphy

### Dog fouling – total number of complaints – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	61	No target	
FQ2 2022/23	No target	45	No target	
FQ3 2022/23	No target	47	No target	
FQ4 2022/23	No target	77	No target	
FQ1 2023/24	No target	60	No target	

This indicator for FQ1 shows the number of dog fouling complaints has decreased since the last reporting period.

#### FQ1 Comment

The total number of dog fouling complaints is down this quarter to 60, B&C 13, H&L 11, MAKI 32 and OLI 4. The Warden Service will continue to patrol and monitor this in an effort to reduce the numbers further.

Responsible person: Tom Murphy

## Corporate Outcome No.3 – Children and young people have the best possible start

### COI – Increase the percentage of our care experienced young people that have the recommended additional tracking and monitoring plans in place

This indicator is a Corporate Outcome Indicator that is reported quarterly. The performance presented is Council-wide only.

Reporting Period	Target	Actual	Status
FQ1 2022/23	100%	100%	Green
FQ2 2022/23	100%	100%	Green
FQ3 2022/23	100%	100%	Green
FQ4 2022/23	100%	100%	Green
FQ1 2023/24	100%	100%	Green

This indicator for FQ1 has met the target with no change in performance since the last reporting period.

#### FQ1 Comment

There is individual tracking and monitoring in place on SEEMIS in all schools for care experienced children and young people. In addition to this, the Virtual Head Teacher for Care Experienced Children and Young People (CECYP) undertakes additional analysis of the data held. The way in which attendance data is monitored has been refined and there is greater scrutiny around absence and targeted interventions to support school attendance. An updated system to track attainment data specifically for CECYP is currently being developed and will ensure breadth and depth of data is collected for each learner throughout their educational journey. This long term intended impact is to identify and address themes, ensuring early and targeted interventions across a range of indicators. Data collated continues to inform how our Care Experienced Education Team of Health and Wellbeing Liaison Officers and Lead Additional Support Needs Assistants are deployed to offer support for the CECYP and, as appropriate, their family.

Responsible person: Louise Chisholm



## Corporate Outcome No.3 – Children and young people have the best possible start

### COI – Provide quality meals with cost margins to all pupils

This indicator is a Corporate Outcome Indicator that is reported quarterly. The performance presented is Council-wide only.

Reporting Period	Target	Actual	Status
FQ1 2022/23	+/-5.00%	3.77%	Green
FQ2 2022/23	+/-5.00%	0.98%	Green
FQ3 2022/23	+/-5.00%	6.09%	Red
FQ4 2022/23	+/-5.00%	-2.56%	Green
FQ1 2023/24	+/-5.00%	5.00%	Green

This indicator for FQ1 is within the +/-5.00% target variance and performance has improved since the last reporting period.

#### FQ1 Comment

The total percentage variance for all schools is 5.00%. This is just within the target range. A new cashless catering system is currently being implemented in schools and will allow for more efficient reporting of figures. The system was rolled out in FQ1 and may have resulted in some reporting issues. We will continue to monitor any schools that had a food cost percentage out with the 5% variance target.

B&C 10.07%

H&L 1.07%

MAKI 2.61%

OLI 7.16%

Responsible person: Jayne Jones

## Corporate Outcome No.4 – Education, skills and training maximises opportunities for all

### Maximise the percentage of 16-19 years olds participating in education, training or employment – Mid Argyll, Kintyre and Islay

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	94.00%	95.45%	Green	
FQ2 2022/23	94.00%	96.72%	Green	
FQ3 2022/23	94.00%	94.30%	Green	
FQ4 2022/23	94.00%	94.70%	Green	
FQ1 2023/24	94.00%	94.85%	Green	

This indicator for FQ1 is above target and performance has increased slightly since the last reporting period.

#### FQ1 Comment

As of 29 June 2023, the participation figure for 16-19 year-olds in Mid Argyll, Kintyre and Islay was 865 young people, which equates to 94.85%. This is 0.95% above the 2021/22 annual Argyll and Bute Participation figure of 93.9%. The 2022/23 Annual Participation Measure for Argyll and Bute will be released by Skills Development Scotland at the end of August 2023.

Responsible person: Simon Easton

### Maintain the percentage of 16-19 years olds in Argyll and Bute participating in education, training or employment services – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	94.00%	94.00%	Green	
FQ2 2022/23	94.00%	93.90%	Red	
FQ3 2022/23	94.00%	93.90%	Red	
FQ4 2022/23	94.00%	93.62%	Red	
FQ1 2023/24	94.00%	93.75%	Red	

This indicator for FQ1 is slightly below target however performance has increased slightly since the last reporting period.

**FQ1 Comment**

As of 29 June 2023, the participation figure for 16-19 year olds across Argyll and Bute was 3,435 young people, which equates to 93.75%. This is 0.15% below the 2021/22 annual Argyll and Bute Participation figure of 93.9%. The 2022/23 Annual Participation Measure for Argyll and Bute will be released by Skills Development Scotland at the end of August 2023.

Responsible person: Simon Easton

## Corporate Outcome No.5 – Our economy is diverse and thriving

### Number of affordable social sector new builds completed per annum – Mid Argyll, Kintyre and Islay

Reporting Period	Target	Actual	Status
FQ1 2022/23	18	18	Green
FQ2 2022/23	10	10	Green
FQ3 2022/23	1	1	Green
FQ4 2022/23	4	4	Green
FQ1 2023/24	0	0	Green

This indicator for FQ1 shows the number of completions has met the target for the reporting period.

#### FQ1 Comment

No units scheduled for completion this quarter.

Responsible person: Kelly Ferns

### Number of affordable social sector new builds completed per annum – Argyll and Bute

Reporting Period	Target	Actual	Status
FQ1 2022/23	36	36	Green
FQ2 2022/23	48	48	Green
FQ3 2022/23	37	37	Green
FQ4 2022/23	67	67	Green
FQ1 2023/24	26	26	Green

This indicator for FQ1 shows the number of completions has met the target for the reporting period.

#### FQ1 Comment

B&C: No units scheduled for completion in FQ1.

H&L: No units scheduled for completion in FQ1.

MAKI: No units scheduled for completion in FQ1.

OLI: 26 completions in FQ1 achieved through Link/Curb for social rent at the Dunbeg Phase 3 development. 20 of these are general needs, 3 are amenity and 3 are specific need housing. 20 General Needs (made up of 4 x 2 bed Terraced Houses, 4 x 3 bed Terraced Houses, 1 x 4 bed Terrace House, 4 x 1 bed Flats & 7 x 2 bed Flats). 3 Wheelchair Accessible (2 x 1 bed Flats). 3 Amenity (2 x 1 bed Flats, 1 x 2 bed Flat).

Responsible person: Kelly Ferns

**Corporate Outcome No.5 – Our economy is diverse and thriving**

**Percentage of pre-planning application enquiries processed within 20 working days – Mid Argyll, Kintyre and Islay**

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	75.0%	31.6%	Red	
FQ2 2022/23	75.0%	35.0%	Red	
FQ3 2022/23	75.0%	36.0%	Red	
FQ4 2022/23	75.0%	30.6%	Red	
FQ1 2023/24	75.0%	51.7%	Red	

This indicator for FQ1 is below target however performance has increased significantly since the last reporting period.

**FQ1 Comment**

Performance across Development Management continues to be impacted by an extended period of operating with key staff vacancies and a backlog of casework from the pandemic. The introduction of National Planning Framework 4 in February 2023 by The Scottish Government and the subsequent progression of the Council's proposed Local Development Plan 2 in June 2023 has further impacted on productivity and required a significant volume of casework to be re-assessed against the emerging policy background. During this reporting period available resource has been prioritised towards the resolution of statutory casework - the effect of this will be a detrimental impact on non-statutory casework including an extended time period to respond to pre-application enquiries.

Responsible person: Peter Bain

**Percentage of pre-planning application enquiries processed within 20 working days – Argyll and Bute**

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	75.0%	60.5	Red	
FQ2 2022/23	75.0%	64.7%	Red	
FQ3 2022/23	75.0%	52.5%	Red	
FQ4 2022/23	75.0%	55.4%	Red	
FQ1 2023/24	75.0%	47.5%	Red	

This indicator for FQ1 is below target and performance has decreased since the last reporting period.

**FQ1 Comment**

Performance across Development Management continues to be impacted by an extended period of operating with key staff vacancies and a backlog of casework from the pandemic. The introduction of National Planning Framework 4 in February 2023 by The Scottish Government and the subsequent progression of the Council's proposed Local Development Plan 2 in June 2023 has further impacted on productivity and required a significant volume of casework to be re-assessed against the emerging policy background. During this reporting period available resource has been prioritised towards the resolution of statutory casework - the effect of this will be a detrimental impact on non-statutory casework including an extended time period to respond to pre-application enquiries.

Responsible person: Peter Bain

## Corporate Outcome No.5 – Our economy is diverse and thriving

### Householder planning applications – average number of weeks to determine – Mid Argyll, Kintyre and Islay

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	8.0 weeks	15.3 weeks	Red	
FQ2 2022/23	8.0 weeks	18.8 weeks	Red	
FQ3 2022/23	8.0 weeks	15.3 weeks	Red	
FQ4 2022/23	8.0 weeks	16.2 weeks	Red	
FQ1 2023/24	8.0 weeks	21.4 weeks	Red	

This indicator for FQ1 has not met the target and performance has decreased since the last reporting period.

#### FQ1 Comment

*This measure only relates to planning applications received for alterations to existing premises.*

Performance across Development Management continues to be impacted by an extended period of operating with key staff vacancies and a backlog of casework from the pandemic. The introduction of National Planning Framework 4 in February 2023 by The Scottish Government and the subsequent progression of the Council's proposed Local Development Plan 2 in June 2023 has further impacted on productivity and required a significant volume of casework to be re-assessed against the emerging policy background. During this reporting period, available resource has been prioritised towards the resolution of statutory casework - in particular the progression and determination of older cases. The determination of a higher-than-normal volume of legacy cases has a significant impact on "average time taken" performance measures, as a relatively small number of cases can readily skew the outcome. This is evidenced in that the performance time to determine "All Local Applications" would be 25.7 weeks, however five of those weeks is attributable to six legacy applications alone. Of the Local Applications determined in FQ1, 90% of applications determined were less than one year old and were determined in an average time period of 18 weeks. It is further commented that 60% of those applications were less than 6 months old at the time of determining and were determined in an average time period of 11.6 weeks. Responsible person: Peter Bain



## Householder planning applications – average number of weeks to determine – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	8.0 weeks	12.4 weeks	Red	
FQ2 2022/23	8.0 weeks	13.1 weeks	Red	
FQ3 2022/23	8.0 weeks	12.0 weeks	Red	
FQ4 2022/23	8.0 weeks	17.3 weeks	Red	
FQ1 2023/24	8.0 weeks	21.6 weeks	Red	

This indicator for FQ1 has not met the target and performance and performance has decreased since the last reporting period.

**FQ1 Comment**

*This measure only relates to planning applications received for alterations to existing premises.*

Performance across Development Management continues to be impacted by an extended period of operating with key staff vacancies and a backlog of casework from the pandemic. The introduction of National Planning Framework 4 in February 2023 by The Scottish Government and the subsequent progression of the Council's proposed Local Development Plan 2 in June 2023 has further impacted on productivity and required a significant volume of casework to be re-assessed against the emerging policy background. During this reporting period, available resource has been prioritised towards the resolution of statutory casework - in particular the progression and determination of older cases. The determination of a higher-than-normal volume of legacy cases has a significant impact on "average time taken" performance measures, as a relatively small number of cases can readily skew the outcome. This is evidenced in that the performance time to determine "All Local Applications" would be 25.7 weeks, however five of those weeks is attributable to six legacy applications alone. Of the Local Applications determined in FQ1, 90% of applications determined were less than one year old and were determined in an average time period of 18 weeks. It is further commented that 60% of those applications were less than 6 months old at the time of determining and were determined in an average time period of 11.6 weeks. Responsible person: Peter Bain

## Corporate Outcome No.5 – Our economy is diverse and thriving

### COI – The number of new homeless applicants who required temporary accommodation this period

This indicator is a Corporate Outcome Indicator that is reported quarterly. The performance presented is Council-wide only.

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	32	No target	
FQ2 2022/23	No target	28	No target	
FQ3 2022/23	No target	41	No target	
FQ4 2022/23	No target	30	No target	
FQ1 2023/24	No target	32	No target	

This indicator for FQ1 shows the number of applicants has increased since the last reporting period.

#### FQ1 Comment

During FQ1, the housing service provided temporary accommodation for 32 new homeless households.

B&C 13

H&L 3

MAKI 1

OLI 15

Responsible Person: Morven Macintyre

## Corporate Outcome No.5 – Our economy is diverse and thriving

### COI – Maintain the percentage of local suppliers that benefit from the awards of contracts via the procurement portal

This indicator is a Corporate Outcome Indicator that is reported quarterly. The performance presented is Council-wide only.

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	20.0%	13.2%	Red	
FQ2 2022/23	20.0%	22.2%	Green	
FQ3 2022/23	20.0%	19.4%	Red	
FQ4 2022/23	20.0%	22.5%	Green	
FQ1 2023/24	20.0%	10.8%	Red	

This indicator for FQ1 is below target and performance has decreased significantly since the last reporting period.

#### FQ1 Comment

Of the 5 contracts receiving local bids, 2 of which were Framework awards with multiple successful suppliers, 4 local suppliers were successful with an estimated contract value of £500k. The Procurement, Commercial and Contract Management Team (PCCMT) continue to support local suppliers by providing useful information on the Council's website i.e. pre-recorded webinars on how to bid for Council contracts, hints and tips for tendering, as well as our current contract plan. Details of upcoming Supplier Development events and our Category Officer's contact details are also provided, all of which enable local suppliers to be able to bid for our contracts.

Responsible person: Anne MacColl-Smith

## Corporate Outcome No.5 – Our economy is diverse and thriving

### COI – Increase the number of community benefits that are delivered through contracts we award locally

This indicator is a Corporate Outcome Indicator that is reported quarterly. The performance presented is Council-wide only.

Reporting Period	Target	Actual	Status
FQ1 2022/23	No target	-	No target
FQ2 2022/23	No target	30	No target
FQ3 2022/23	No target	-	No target
FQ4 2022/23	No target	43	No target
FQ1 2023/24	No target	-	No target

*This indicator is reported in FQ2 and FQ4.*

This indicator for FQ4 shows the number of community benefits has increased since the last reporting period.

#### **FQ1 Comment**

Reported on a six monthly basis. Next report available October 2023.

Responsible person: Anne MacColl-Smith

## Corporate Outcome No.6 – We have infrastructure that supports sustainable growth

### Street lighting – percentage of faults repaired within 10 days – Mid Argyll, Kintyre and Islay

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	75%	33%	Red	
FQ2 2022/23	75%	47%	Red	
FQ3 2022/23	75%	44%	Red	
FQ4 2022/23	75%	28%	Red	
FQ1 2023/24	75%	17%	Red	

This indicator for FQ1 is below target and performance has decreased since the last reporting period.

#### FQ1 Comment

A total of 23 jobs were completed and signed off in FQ1. This is a drop in overall numbers from FQ4. Of the 23 MAKI jobs completed, 4 were signed off within the 10 day indicator time frame, giving a performance of 17%, 11 jobs were on Islay where we have really struggled re travel and/or accommodation - we are doing what we can to make use of a local contractor arrangement.

Responsible person: Tom Murphy

### The percentage of street lighting faults are completed within 10 working days – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	75%	29%	Red	
FQ2 2022/23	75%	48%	Red	
FQ3 2022/23	75%	30%	Red	
FQ4 2022/23	75%	32%	Red	
FQ1 2023/24	75%	37%	Red	

This indicator for FQ1 is below target however performance has increased since the last reporting period.

#### FQ1 Comment

The total number of street lighting jobs completed in FQ1 was 175. Of the total completed within the quarter, 64 were completed within the 10 day indicator giving an overall performance of 37%. We still have a number of faults reported as dark lamps that turn out to be more serious cable or section faults requiring

power company/supply repairs. More jobs were completed and closed off than new ones raised, within the period, slightly reducing the overall backlog in repairs. There have been some resourcing issues due to sickness absence and annual leave and the commencement of the Capital Improvement Schemes in Helensburgh and Bute.

Responsible person: Tom Murphy

## Corporate Outcome No.6 – We have infrastructure that supports sustainable growth

### Total number of complaints regarding waste collection – Mid Argyll, Kintyre and Islay

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	3	No target	
FQ2 2022/23	No target	8	No target	
FQ3 2022/23	No target	2	No target	
FQ4 2022/23	No target	6	No target	
FQ1 2023/24	No target	6	No target	

This indicator for FQ1 shows the number of waste collection complaints has remained the same since the last reporting period.

#### FQ1 Comment

There were only 6 waste collection complaints received this quarter for the MAKI area, this is a very good level of service given the number of properties serviced.  
Responsible person: Tom Murphy

### Total number of complaints regarding waste collection – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	58	No target	
FQ2 2022/23	No target	65	No target	
FQ3 2022/23	No target	35	No target	
FQ4 2022/23	No target	53	No target	
FQ1 2023/24	No target	67	No target	

This indicator for FQ1 shows the number of waste collection complaints has increased since the last reporting period.

#### FQ1 Comment

There were 67 waste collection complaints received this quarter, given the number of bins serviced, domestic, glass and food, this is a very good level of service.  
Responsible person: Tom Murphy

## Corporate Outcome No.6 – We have infrastructure that supports sustainable growth

### COI – Percentage of waste recycled, composted and recovered

Performance is presented by Council-wide service provision.

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	45.0%	52.1%	Green	
FQ2 2022/23	45.0%	50.5%	Green	
FQ3 2022/23	45.0%	56.7%	Green	
FQ4 2022/23	45.0%	52.0%	Green	
FQ1 2023/24	45.0%	47.6%	Green	

This indicator for FQ1 is above target however performance has decreased since the last reporting period.

#### FQ1 Comment

47.6% recycling, composting and recovery (37.4% recycling/composting plus 10.2% recovery). Overall rate above target although recovery less than same quarter in previous year. This is mainly because mixed general waste which goes to Barr Environmental (mainly from Helensburgh and Lomond area) is now all landfilled. This is due to Barr's decision to cease operation of their mixed waste treatment plant following The Scottish Government introduction of a Landfill Tax Abatement Order from July 2022.

Responsible person: John Blake

### Renewi (formerly Shanks) – Percentage of waste recycled, composted and recovered

Performance is presented by Council-wide service provision.

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	54.4%	No target	
FQ2 2022/23	No target	58.1%	No target	
FQ3 2022/23	No target	67.4%	No target	
FQ4 2022/23	No target	61.9%	No target	
FQ1 2023/24	No target	53.0%	No target	



This indicator for FQ1 shows the percentage of waste recycled has decreased since the last reporting period.

**FQ1 Comment**

53.0% recycling, composting and recovery (35.8% recycling/composting plus 17.2% recovery). Renewi recycling and recovery rates now back to more normal levels as had been higher in 2022/23 year mainly due to significant wood and green garden waste tonnages being sent for recycling/composting plus and energy from waste trial increased recovery tonnages.

Responsible person: John Blake

**Islands – Percentage of waste recycled, composted and recovered**

Performance is presented by Council-wide service provision.

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	33.3%	No target	
FQ2 2022/23	No target	34.7%	No target	
FQ3 2022/23	No target	43.5%	No target	
FQ4 2022/23	No target	35.9%	No target	
FQ1 2023/24	No target	39.2%	No target	

This indicator for FQ1 shows the percentage of waste recycled has increased since the last reporting period.

**FQ1 Comment**

Recycling and composting rate of 39.2% is an improvement on previous quarter and same quarter in 2022/23.

Responsible person: John Blake

## H&L – Percentage of waste recycled, composted and recovered

Performance is presented by Council-wide service provision.

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	53.6%	No target	
FQ2 2022/23	No target	41.0%	No target	
FQ3 2022/23	No target	37.5%	No target	
FQ4 2022/23	No target	34.5%	No target	
FQ1 2023/24	No target	40.1%	No target	

This indicator for FQ1 shows the percentage of waste recycled has increased since the last reporting period.

### FQ1 Comment

Recycling rate higher than previous quarter i.e. FQ4 in 2022/23 mainly due to significant green garden waste tonnage being sent for composting. Recovery rate much lower than same quarter in previous year i.e. FQ1 in 2022/23, mainly due to Barr Environmental no longer operating a mixed general waste treatment plant at their Auchencarroch Landfill Site (near Alexandria) following The Scottish Government introducing a Landfill Tax Abatement Order from July 2022.

Responsible person: John Blake

## Corporate Outcome No.6 – We have infrastructure that supports sustainable growth

### COI – The number of tonnes of waste sent to landfill

This indicator is a Corporate Outcome Indicator that is reported quarterly. The performance presented is Council-wide only.

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	5,850	4,546	Green	
FQ2 2022/23	5,550	4,947	Green	
FQ3 2022/23	5,100	3,882	Green	
FQ4 2022/23	5,000	4,610	Green	
FQ1 2023/24	5,850	5,075	Green	

This indicator for FQ1 is below target (lowest is best).

#### FQ1 Comment

Tonnes of biodegradable waste to landfill within target, however more was landfilled than in same quarter during previous year. This increase was mainly because all mixed general waste delivered to Barr Environmental in FQ1 this year (from the Helensburgh and Lomond area) was landfilled. This was due to Barr's decision to cease operation of their mixed waste treatment plant following The Scottish Government Landfill Tax Abatement Order (which was introduced from July 2022). The Renewi energy from waste trial has ended, therefore in this quarter there is no extra recovery from the PPP area to offset the recovery reduction from the Helensburgh and Lomond area.

Responsible person: John Blake

## Corporate Outcome No.6 – We have infrastructure that supports sustainable growth

### LEAMS (Local Environment Audit and Management System) – Mid Argyll

(Monthly data combined to show quarterly average)

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	73	88	Green	
FQ2 2022/23	73	82	Green	
FQ3 2022/23	73	82	Green	
FQ4 2022/23	73	83	Green	
FQ1 2023/24	73	77	Green	

This indicator for FQ1 is above target however performance has decreased since the last reporting period.

#### FQ1 Comment

Mid Argyll is showing a good standard of street cleanliness this quarter: April 74, May 79 and June 78.

Responsible person: Tom Murphy

### LEAMS (Local Environment Audit and Management System) – Kintyre

(Monthly data combined to show quarterly average)

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	73	82	Green	
FQ2 2022/23	73	81	Green	
FQ3 2022/23	73	81	Green	
FQ4 2022/23	73	81	Green	
FQ1 2023/24	73	82	Green	

This indicator for FQ1 is above target and performance has increased slightly since the last reporting period.

#### FQ1 Comment

Kintyre for the first quarter is showing a very good level of street cleanliness, exceeding both the National Standard and Benchmark figure.

Responsible person: Tom Murphy

### LEAMS (Local Environment Audit and Management System) – Islay (Monthly data combined to show quarterly average)

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	73	84	Green	
FQ2 2022/23	73	84	Green	
FQ3 2022/23	73	84	Green	
FQ4 2022/23	73	81	Green	
FQ1 2023/24	73	84	Green	

This indicator for FQ1 is above target however performance has increased slightly since the last reporting period.

#### FQ1 Comment

The level of street cleanliness on the Isle of Islay remains high again this quarter.

Responsible person: Tom Murphy

### LEAMS (Local Environment Audit and Management System) – Argyll and Bute (Monthly data combined to show quarterly average)

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	73	85	Green	
FQ2 2022/23	73	82	Green	
FQ3 2022/23	73	83	Green	
FQ4 2022/23	73	83	Green	
FQ1 2023/24	73	84	Green	

This indicator for FQ1 is above target and performance has increased slightly since the last reporting period.

#### FQ1 Comment

The overall score for the whole of Argyll and Bute is 84 this quarter, this shows a very good level of street cleanliness and exceeds both the National Standard and Benchmark score.

Responsible person: Tom Murphy

## Making It Happen

### Teacher sickness absence – Mid Argyll, Kintyre and Islay

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	1.62 days	No target	
FQ2 2022/23	No target	1.26 days	No target	
FQ3 2022/23	No target	1.80 days	No target	
FQ4 2022/23	No target	2.23 days	No target	
FQ1 2023/24	No target	1.68 days	No target	

This indicator for FQ1 shows the number of sickness absence days has decreased since the last reporting period.

#### FQ1 Comment

Teacher absence has reduced by 1/2 a day on last quarter and increased very slightly on the same quarter last year. The top reason this quarter is Stress replacing Infections which was the top reason for the same quarter last year.

Responsible person: Jennifer Crocket

### Teacher sickness absence – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	1.79 days	No target	
FQ2 2022/23	No target	1.22 days	No target	
FQ3 2022/23	No target	1.70 days	No target	
FQ4 2022/23	No target	2.48 days	No target	
FQ1 2023/24	No target	2.15 days	No target	

This indicator for FQ1 shows the number of sickness absence days has decreased since the last reporting period.

#### FQ1 Comment

Overall, Teacher absence has decreased by 1/3 of a day on last quarter and increased by 1/3 of a day on the same quarter last year. The top reasons for absence are Stress, Infections and Medical Treatment. Medical Treatment replaces Stomach/Liver/Kidney as no. 3 reason on the same quarter last year.

Responsible person: Jennifer Crocket (B&C and MAK) and Wendy Brownlie (H&L and OLI)

## Making It Happen

### LGE staff (non-teacher) sickness absence – Mid Argyll, Kintyre and Islay

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	2.87 days	No target	
FQ2 2022/23	No target	3.16 days	No target	
FQ3 2022/23	No target	3.08 days	No target	
FQ4 2022/23	No target	3.58 days	No target	
FQ1 2023/24	No target	2.87 days	No target	

This indicator for FQ1 shows the number of sickness absence days has decreased since the last reporting period.

#### FQ1 Comment

LGE absence has decreased by just under 3/4 of a day on last quarter and is the same as the same quarter last year. The top reason for absence is Stress, consistent with the same quarter last year.

Responsible person: Carolyn Cairns

### LGE staff (non-teacher) sickness absence – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	No target	3.57 days	No target	
FQ2 2022/23	No target	3.66 days	No target	
FQ3 2022/23	No target	3.65 days	No target	
FQ4 2022/23	No target	4.04 days	No target	
FQ1 2023/24	No target	3.53 days	No target	

This indicator for FQ1 shows the number of sickness absence days has decreased since the last reporting period.

#### FQ1 Comment

Overall LGE absence has decreased by 1/2 a day on the previous quarter and decreased slightly on the same quarter last year. The top three reasons for absence are Stress, Other Musculoskeletal and Stomach/Liver/Kidney. Stomach/Liver/Kidney replaces Infections which was no. 3 reason this quarter last year.

Responsible person: Carolyn Cairns

## Making It Happen

### COI – Increase the percentage of all self-service automated contacts

This indicator is a Corporate Outcome Indicator that is reported quarterly. The performance presented is Council-wide only.

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
FQ1 2022/23	70.0%	79.4%	Green	
FQ2 2022/23	70.0%	75.4%	Green	
FQ3 2022/23	70.0%	72.5%	Green	
FQ4 2022/23	70.0%	72.2%	Green	
FQ1 2023/24	70.0%	80.7%	Green	

This indicator for FQ1 is above target and performance has increased since the last reporting period.

#### FQ1 Comment

In FQ1 there 38,647 transactions dealt with by Customer Service Agents (19.3%) and 162,111 automated or self-service transactions (80.7%) so the 70.0% target was exceeded. Note: figures are provisional due to implementation of new website and analytics engine.

Responsible person: Robert Miller



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**ARGYLL AND BUTE COUNCIL****MID ARGYLL, KINTYRE AND  
ISLANDS AREA COMMITTEE****ROAD AND INFRASTRUCTURE  
SERVICES****6 SEPTEMBER 2023**

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**PLAY PARK ENGAGEMENT – UPDATE REPORT**

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**1.0 EXECUTIVE SUMMARY**

- 1.1 In August 2022, the Scottish Government confirmed a full 5 year funding package to all Scottish Local Authorities from 2020/21 through to 2025/26. Argyll and Bute Council will receive a total of £938k for Play Park funding.
- 1.2 In December 2022, the Environment, Development and Infrastructure Committee noted the priority list of play parks in each area, based on inspections and feedback from Youth Forums. A copy of this can be found in the following link:-
- [Environment, Development and Infrastructure Committee 1 December 2022](#)
- 1.3 The March 2023 Environment, Development and Infrastructure Committee agreed a process for further engagement with other groups, including youth forums and relevant Community Councils.
- 1.4 This report outlines the response from the engagement exercise and seeks agreement for an Area Business Day to take forward how the funding will be spent in the Mid Argyll, Kintyre and Islands area.

**RECOMMENDATIONS**

It is recommended that the MAKI Area Committee:

- Note the breakdown of engagement and consultation responses in each area with the majority of responses focussing on new/replacement equipment;
- Agree that officers make arrangements for a Business Day to agree how the funding will be spent in Mid Argyll, Kintyre and Islands; and
- Agree to progress Tarbert Play Park and supplement the current funding available with £20k from the Scottish Government Play Park Funding allocation.

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**ARGYLL AND BUTE COUNCIL**
**MID ARGYLL, KINTYRE AND ISLANDS AREA COMMITTEE**
**ROAD AND INFRASTRUCTURE SERVICES**
**6 September 2023**


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**PLAY PARK ENGAGEMENT – UPDATE REPORT**


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**2.0 INTRODUCTION**

2.1 This report provides an update to the Play Park engagement responses for the Mid Argyll Kintyre and Islands Area Committee.

**3.0 RECOMMENDATIONS**

3.1 It is recommended that the Mid Argyll, Kintyre and Islands Area Committee:

- Note the breakdown of engagement and consultation responses in each area with the majority of responses focussing on new/replacement equipment;
- Agree that officers make arrangements for a Business Day to agree how the funding will be spent in Mid Argyll, Kintyre and Islands; and
- Agree to progress Tarbert Play Park and supplement the current funding available with £20k from the Scottish Government Play Park Funding allocation.

**4.0 DETAIL**

4.1 In August 2022, the Scottish Government confirmed a full 5 year funding package to all Scottish Local Authorities from 2020/21 through to 2025/26. Argyll and Bute Council will receive a total of £938k for Play Park funding.

4.2 The below table highlights the funding split for each area as well as the number of play parks, as per previous Environment, Development and Infrastructure Committee agreement, the funding was an indicative £33,500 per play park which, when the engagement process has been fully reviewed, this can be amended by the local Area Committee.

<b>Area</b>	<b>Number of Play Parks</b>	<b>Funding Total</b>
<b>Helensburgh and Lomond</b>	11	£368,500

<b>Mid Argyll, Kintyre and the Islands</b>	11	£368,500
<b>Bute and Cowal</b>	5	£167,500
<b>Oban Lorn and the Isles</b>	1	£33,500
<b>TOTAL</b>	<b>28</b>	<b>£938,000</b>

4.3 The March 2023 EDI Committee agreed a process for further engagement with other groups, including youth forums and relevant Community Councils.

4.4 Area Committee Business days with Elected members took place in 2022. A full engagement process has since taken place and the online engagement for adults and youths closed on Friday 14 July 2023 with the following update:-

- 1054 Adult Responses
- 408 Youth Responses

This was a remarkable return for the play park engagement process and highlights the depth of feeling play parks have on our communities who are clearly keen to express their views.

4.5 The responses were broken down as follows:

A Total of 1054 adult responses:

<b>Area</b>	<b>New/Replacement Equipment</b>	<b>Health and Safety</b>	<b>Access for ALL</b>
<b>Bute and Cowal</b>	146	35	64
<b>Helensburgh and Lomond</b>	226	74	54
<b>Mid Argyll, Kintyre and Islands</b>	215	40	37
<b>Oban Lorn and the Isles</b>	9	3	4

Out of the 1054 adult responses there were a total of 147 which were void either due to referring to a non-council play park or being unable to assess the correct location from the comments.

A Total of 408 Youth Responses:

<b>Area</b>	<b>New/Replacement Equipment</b>	<b>Health and Safety</b>	<b>Access for ALL</b>
<b>Bute and Cowal</b>	68	7	5

<b>Helensburgh and Lomond</b>	101	7	4 (Plus 2 don't know)
<b>Mid Argyll, Kintyre and Islands</b>	129	5	8 (plus 1 Don't Know)
<b>Oban Lorn and the Isles</b>	1	0	0

Out of the 408 young person responses there were a total of 70 which were void either due to referring to a non-council play park or being unable to assess the correct location from the comments.

A note of the responses to the engagement priorities from the Mid Argyll, Kintyre and Islands community is attached at **Appendix 1** of this report.

- 4.6 At the request of the Council Leader, further engagement has been carried out and South Islay Development have been identified as carrying out work to the Port Ellen Play Park, they are keen to work with the Council to improve the play park as a partnership approach to benefit the local community.
- 4.7 Tarbert Play Park is currently in the process of being upgraded, the equipment was previously removed for safety concerns and whilst there is funding of approximately £80k within current resources, it was the opinion of officers that this could be supplemented by the Scottish Government Play Park funding. As such officers delayed the works until the play park engagement work was completed and the returns reviewed. In light of the feedback from the public in Tarbert, it is the view of officers' that works to this park are taken forward, on the basis that there is £80k of budget available. The new play park will have a resin based surface and it is proposed to include a net swing and wheelchair accessible roundabout, however this is likely to increase costs beyond the £80k available by approximately £20k.
- 4.8 The Council now requires to consider what equipment is needed for each play park. It is proposed that Area Business Days are arranged with Ward Members and officers will bring forward proposals which will be based on the feedback from the consultation.
- 4.9 The costings of **equipment only**:-
- Swings - £6500 + VAT
  - Spring Seesaw - £2750 + VAT
  - Climbing Net - £11,250.00 + VAT
  - Wheel Chair Accessible Roundabout - £5000-£12000 +VAT

The funding for the Mid Argyll Kintyre and Islands area to cover its 11 play parks is £368,500.

4.10 The timeline for play parks is noted as follows:-

<b>ACTION</b>	<b>TIMESCALE</b>
Engagement with Community Councils and Education Department	Commenced March-May 2023
Engagement with Disability Forums	Expected to commence Autumn/Winter 2023
Area Business Days to agree how funding will be spent	Autumn (prior to Area Committee Meetings in December 2023)
Area Committee to formally agree the funding for each play park	December 2023
Procurement process (which will last 8 – 12 weeks)	Expected to commence early 2024
Installations	Expected to commence Spring 2024 (dependent on procurement process as above)

## **5.0 CONCLUSION**

- 5.1 The Scottish Government has allocated a total of £938k for Play Park funding to Argyll and Bute Council for investment in play park equipment through to 2025/26 from the Capital Allocation for Renewal of Play Parks Fund.
- 5.2 Officers will make the necessary arrangements for a Mid Argyll, Kintyre and Islands Area Committee Business Day to take place, which will allow officers to report to the December Area Committee to formally agree the funding for each play park in the area.

## **6.0 IMPLICATIONS**

- 6.1 Policy – This project will be delivered within the Procurement tendering process however, as we have had two unsuccessful processes already as well as a direct award failure members should note that this may well delay matters and officers.
- 6.2 Financial – funded from grant funding from Scottish Government.
- 6.3 Legal – None known.
- 6.4 HR – None known.
- 6.5 Fairer Scotland Duty: None known

- 6.5.1 Equalities - protected characteristics – engagement will take place with appropriate groups, including the disability forum, to provide a positive impact on our young people.
- 6.5.2 Socio-economic Duty – None known.
- 6.5.3 Islands – elements of renewal on all play parks, which therefore will not adversely affect islands.
- 6.6. Climate Change – we will endeavour to minimise carbon footprint of this project.
- 6.7 Risk – Failure to deliver within the allotted Scottish Government timescales may result in losing the budget allocated.
- 6.8 Customer Service – the intention of this funding is to provide better facilities for our customers.

**Executive Director with responsibility for Road and Infrastructure Services,  
Kirsty Flanagan**

**Policy Lead for Climate Change and Environment, Councillor Ross Moreland**

August 2023

**For further information contact:**

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**APPENDICES:**

Appendix 1 – Breakdown of community responses to consultation

Appendix 2 – Breakdown of indicative costs for equipment and fitting

**APPENDIX 1: BREAKDOWN OF COMMUNITY RESPONSES TO CONSULTATION**

Play Park Name/Location	Responses for priority being Renew/Replace		Responses for priority being Health and Safety		Responses for priority being Access for ALL	
	Young	Adult	Young	Adult	Young	Adult
<b>Ardrishaig</b>	13	29	1	5	0	6
<b>Ardrishaig KGV</b>	4	14	1	2	0	3
<b>Bay View Port Ellen</b>	11	10	0	5	2	4
<b>Bengullion Skate Park</b>	1	2	1	1	1	1
<b>Jocks Boat, Campbeltown</b>	8	25	0	9	0	3
<b>Hillside</b>	18	20	1	2	2	5
<b>Stewarton</b>	7	12	0	5	0	1
<b>Kinloch Park</b>	6	8	0	0	0	0
<b>Lochend</b>	13	6	1	3	1	2
<b>Meadows</b>	16	35	0	5	1	7
<b>Tarbert</b>	32	54	0	3	1	4 (Plus 1 Don't Know)
<b>Total:</b>	129	215	5	40	8	37

## APPENDIX 2: INDICATIVE COSTS FOR PLAY EQUIPMENT

1. CUSTOM Ship £18,800.00 plus installation £3,125.00
2. Featured Springer between £500 to £630.00 plus Installation £294.00
3. Spring Seesaw £2,250.00 plus Installation £514.00
4. Climbing Net £11,250.00 plus Installation £3,372.00
5. Frame £4,360.00 plus Installation £698.00
6. Spinner Bowl £680.00 plus Installation £231.00
7. Swing Frame, £5,040.00 plus Installation £1,452.00
8. Flexus stand up swing, £3,120.00 plus Installation £514.00
9. Ground Preparation £54,966.62
  - Site Set up
  - Excavate area and remove spoil off site,
  - Supply & install kerb edging,
  - Supply & lay cultivated turf
  - Supply & sow seed
  - Safer Surfacing WETPOUR
  - Heras site security fencing
  - Removal of packaging and Waste
10. Equipment Delivery Charge £4,181.20
11. Total Excl. VAT £115,477.82
12. Total Inclusive of VAT = £138,573.38

